



Youth Services

Wellbeing &

Accommodation



youth.mercycare.com.au



Every person **matters**

A little bit about us...

Our Funders

Thanks to our important funders who partner with us to deliver services to young people:

- WA Primary Health Alliance
- Department of Communities
- Department of Social Services
- Department Housing
- The Mental Health Commission WA

To provide holistic support, MercyCare works with other organisations to ensure young people and families have access to a broad range of high quality support services. We are committed to working with organisations that can support the needs of young people and families by supporting them through the referral process.





Making a difference

We want to create a positive change for young people and families within the Western Australian community.



We hear you

We value the voices and lived experience of young people and families. We're not here to tell. We listen and together build a relationship you can trust.



Everyone is unique

Our Youth Wellbeing and Accommodation Support services meet the unique needs of each person that reflect their culture and communities.



Youth Wellbeing



How do we support young people's wellbeing and mental health?

Amber Youth Wellness

Amber is a free outreach service in Perth's Northern Suburbs for young people aged 12–25 years experiencing one or more of the following:

- are at risk of not accessing support services
 - are experiencing complex psychosocial needs
 - are facing significant life challenges
 - are looking for help to function better, improve their mental wellness and relationships.
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Reconnect

Reconnect is a free outreach early intervention and prevention program for young people aged 12–18 years (and up to 25 for those newly arrived to Australia) to address barriers that place a young person at risk of homelessness. Reconnect services provide counselling, group work, mediation and practical support to the whole family, to help prevent homelessness from occurring.

Family Wellbeing Support

Family Wellbeing Support (FWS) is a free outreach early intervention mental health service for children and young people, aged up to 18 years, who are experiencing, or are at risk of, developing a mental illness. FWS service provides a non-clinical therapeutic approach to support a child's or young person's emotional wellbeing.

Family Support Network Mirrabooka – Assessment Coordination

Provides free support to families by linking them into services partnerships, including family support and counselling, parenting support, homelessness services, family and domestic violence services and community support.

Youth Accommodation



How do we support people experiencing homelessness or at risk of becoming homeless?

Carlow House

Provides a free therapeutic environment for young people aged 16-19 years to achieve their goals through fostering independent living skills and connection to wider community supports. At completion of 12 months in Carlow accommodation, young people will have the skills to thrive independently in the community.

Coolock Units

Provides accommodation for up to nine months for young mothers aged 16-25 years and their children with a focus on parenting skills, tenancy and improved health and wellbeing.

Youth Support Service

Provides free assistance to young people aged 16-25 years to obtain their own private rental and maintain their accommodation. For young people aged 16-18 years with no rental history, support will be provided to access shared/transitional accommodation.

Housing Support Service

Supports people aged 18-65 years exiting National Affordable Housing Agreement services to live successfully in the community.



Do you need support?

If you are a young person and looking to find out more, please call us for a chat on **1800 800 046** or email yhreferrals@mercycare.com.au.



Is it an emergency?

If you are in an emergency situation or need immediate assistance, contact mental health services or emergency services on 000. If you need to speak to someone urgently, call **Kids Helpline 1800 55 1800** or **Lifeline 13 11 14**.



Looking to refer a young person to MercyCare Youth Services?

If you would like to discuss any referrals, please call **1800 800 046** or email yhreferrals@mercycare.com.au.

For the Family Support Network, please call **1300 760 691** or email mjfsn@mercycare.com.au or

